

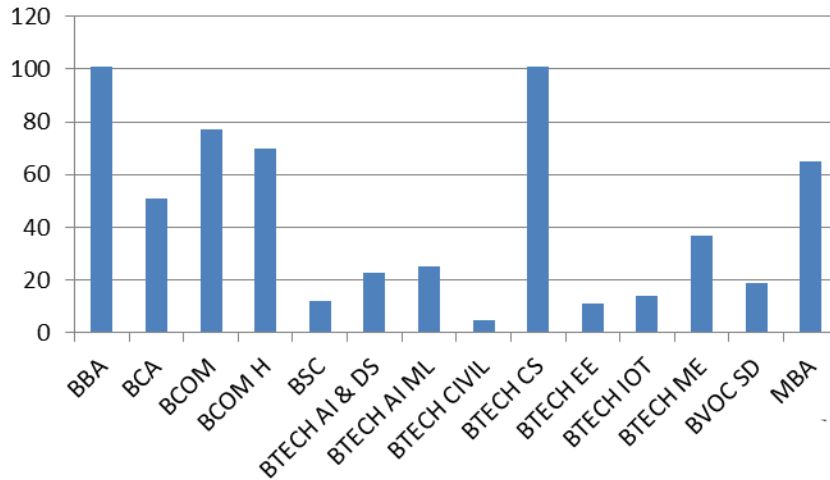
School of Management Sciences, Lucknow

**STUDENT SATISFACTION SURVEY REPORT
ACADEMIC YEAR 2023-24**

Overview

- Survey conducted on students of all programs
- Total responses received = 611
- Overall ranking in SSS (on a scale of 0-4) = 2.76

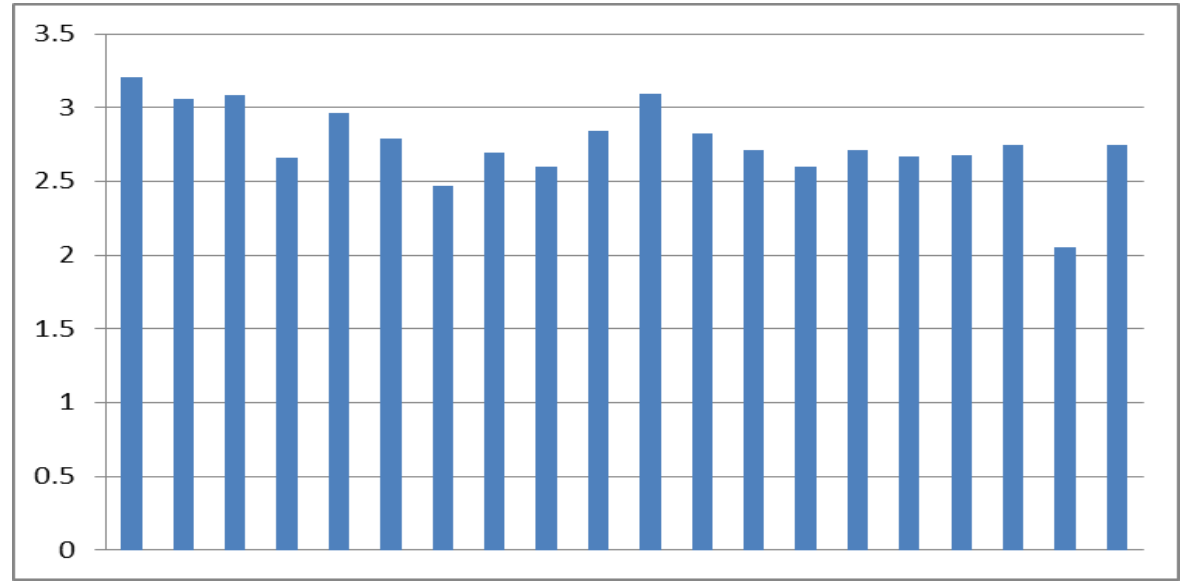
PROGRAM WISE RESPONSE



Program Name	No. of Responses
BBA	101
BCA	51
BCOM	77
BCOM H	70
BSC	12
BTECH AI & DS	23
BTECH AI ML	25
BTECH CIVIL	5
BTECH CS	101
BTECH EE	11
BTECH IOT	14
BTECH ME	37
BVOC SD	19
MBA	65
Total	611

Figure: Program wise participation of students in SSS

Rating at Glance



How much of your syllabus is usually covered in the...

How well did the teachers prepare for the class

How well were the teachers able to communicate

The teacher's approach to teaching can best be described as

Fairness of internal evaluation process by the teachers

Was your performance in assignments discussed with you?

The institute takes active interest in promoting...

The teaching and mentoring process in your institution...

Your mentor inform you about your expected competencies....

The teachers illustrate the concepts through examples....

The teachers are able to identify your weakness and encourage you...

The institution makes efforts to engage students in the...

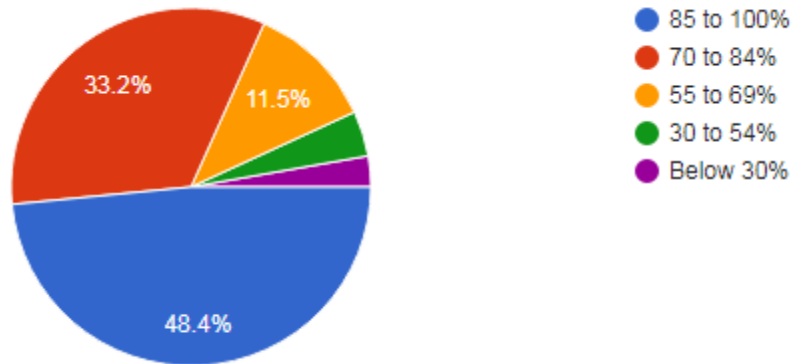
Teachers encourage you to participate in extracurricular...

Efforts are made by the institute/ teachers use ICT tools such as LCD...

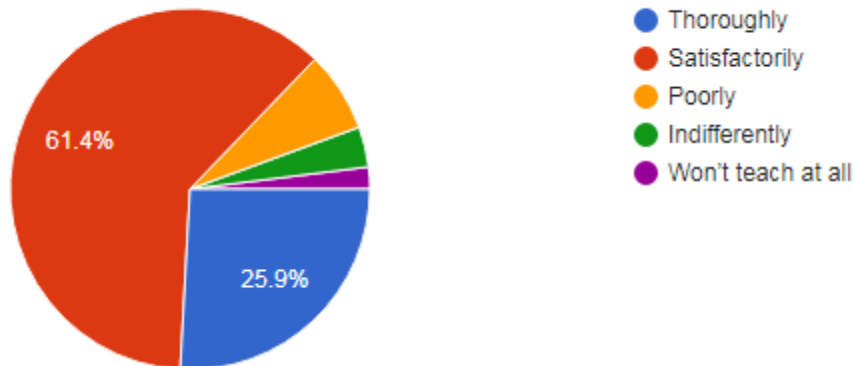
What percentage of teachers use ICT tools such as LCD...

The overall quality of teaching learning process in your...

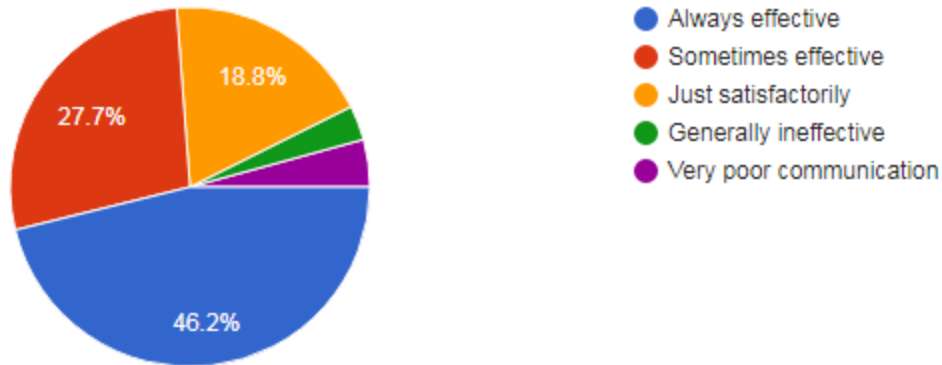
How much of your syllabus was covered in the class in your previous semesters before the end semester examination?



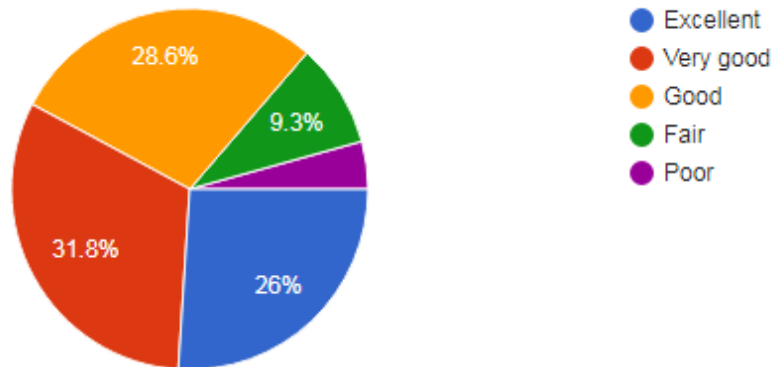
How well did the teachers prepare for the class?



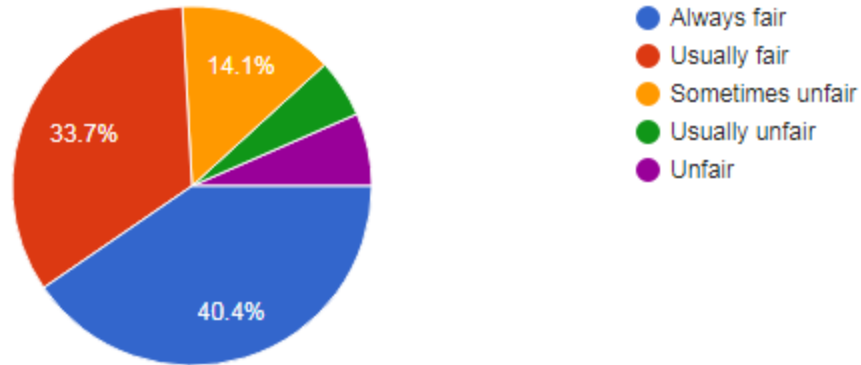
How well were the teachers able to communicate?



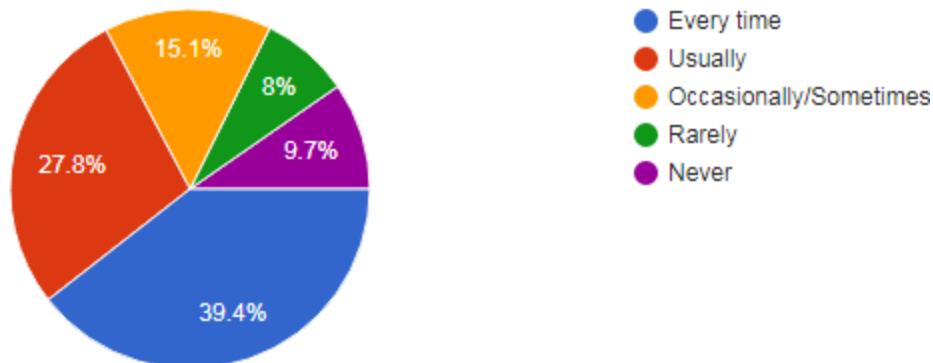
The teacher's approach to teaching can best be described as?



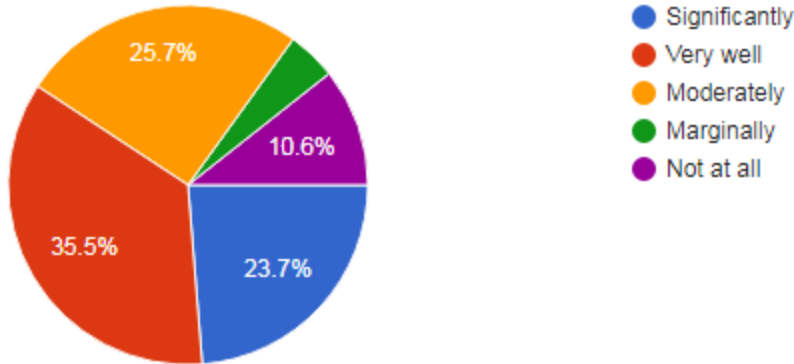
Fairness of internal evaluation process by the teachers



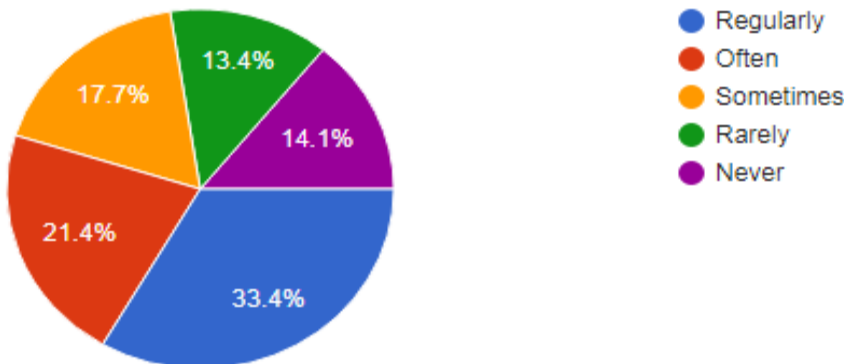
Was your performance in assignments discussed with you?



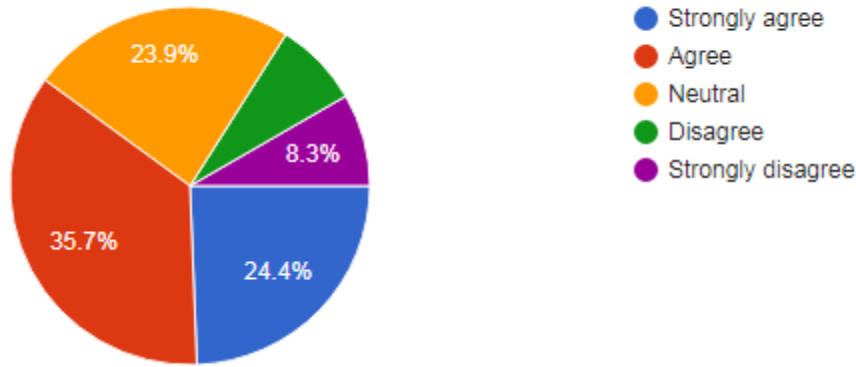
The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth



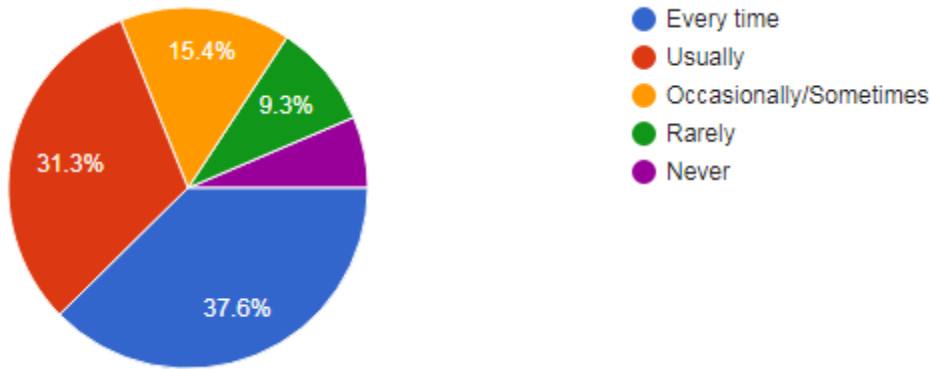
The institute takes active interest in promoting internship, student exchange, field visit opportunities for students



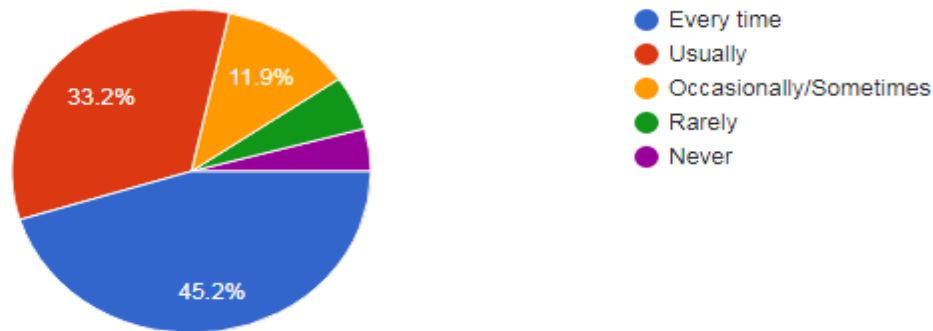
The institution provides multiple opportunity to learn and grow



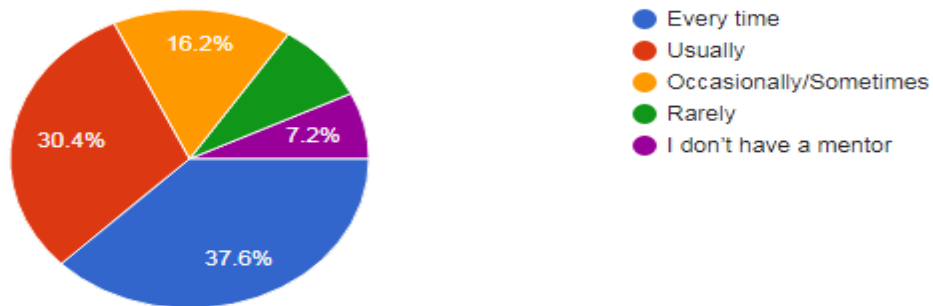
Teachers inform you about your expected competencies, course outcome, and program outcome



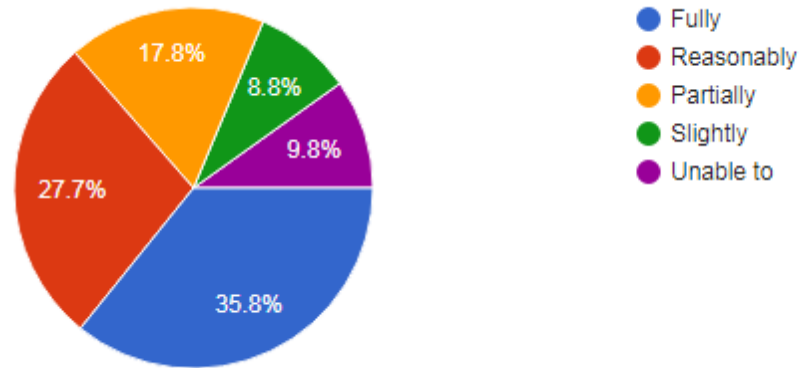
The teachers illustrate the concepts through examples and applications.



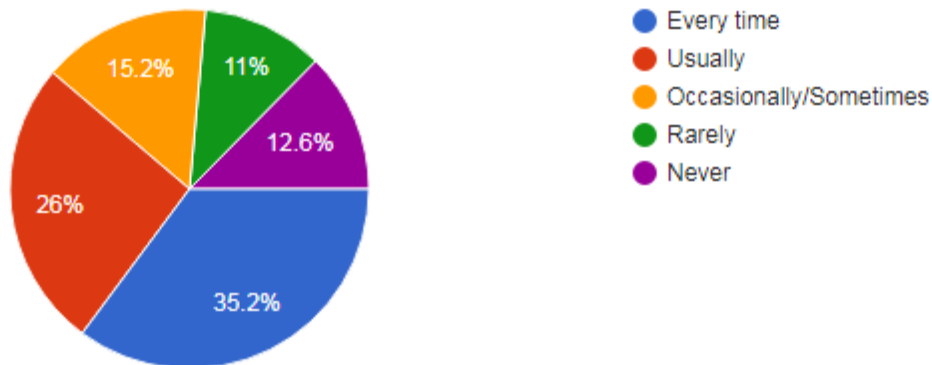
Your mentor does a necessary follow-up with an assigned task to you



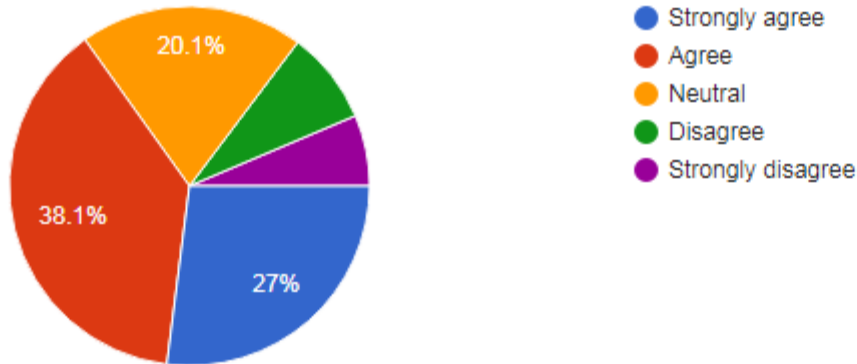
The teachers identify your strength and encourage you with providing right level of challenges



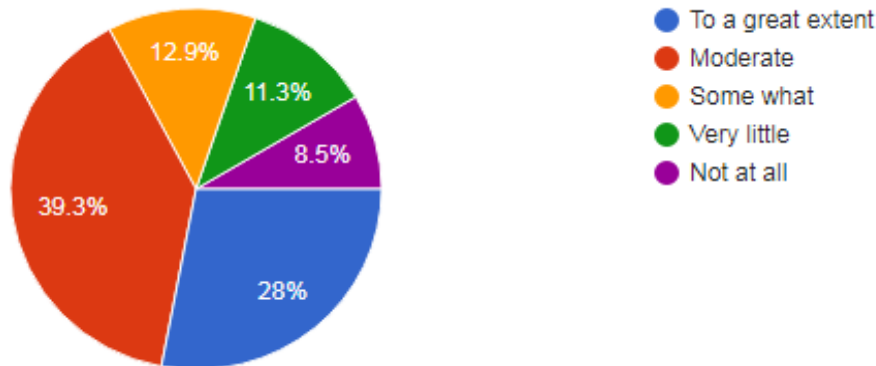
The teachers are able to identify your weakness and help you to overcome them.



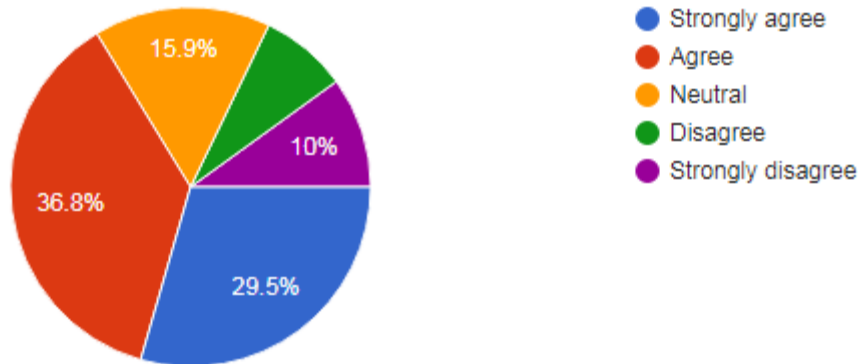
The institution makes efforts to engage students in the monitoring, review and continuous quality improvement of the teaching learning process



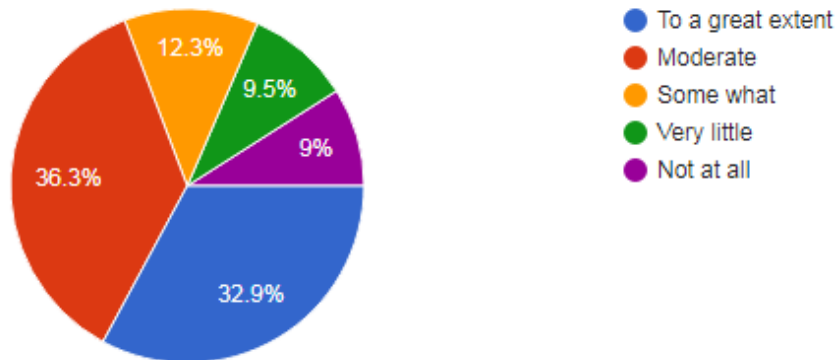
The institute/teachers use student centric methods such as experiential learning, participative learning and problem solving methodologies for enhancing learning experience.



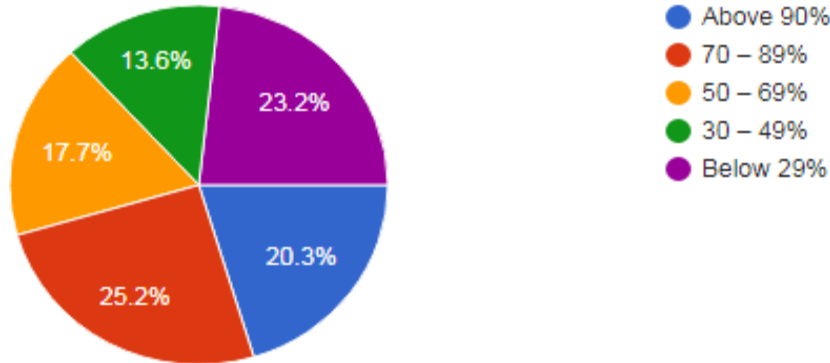
Teachers encourage you to participate in extracurricular activities.



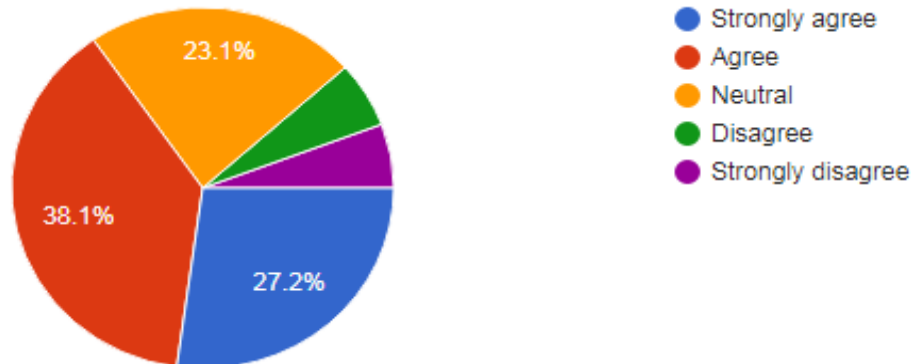
Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.



What percentage of teachers use ICT tools such as LCD projector, multimedia etc. while teaching



The overall quality of teaching learning process in your institute is very good ?



SUMMARY ANALYSIS

Participation and Responses:

The survey received 611 responses, achieving an overall satisfaction score of 2.76, reflecting good satisfaction.

Syllabus Coverage:

85% of students reported syllabus coverage above 70%, indicating satisfactory academic progress.

Teacher Preparation:

60% of students rated teachers as thoroughly prepared, showcasing a strong commitment to class readiness.

Communication Effectiveness:

73% of students found communication effective, though 10% cited areas for improvement.

Teaching Approach:

85% rated the teaching approach as good or excellent, with effective methods widely appreciated.

Fairness in Internal Evaluation:

70% found evaluations fair, demonstrating transparency in assessment processes.

Assignment Feedback:

65% students reported consistent assignment feedback, but regular discussions could improve.

Internship & Field Opportunities:

85% appreciated the institute's support for internships and field visits, though some found it lacking.

Mentorship:

Mentorship was viewed positively, with 58% finding it supportive of their growth.

Learning Opportunities:

90% noted multiple growth opportunities, reflecting a robust academic environment.

Competency Awareness:

Nearly 69% were always informed about expected competencies ,course and program outcomes, though gaps exist.

Mentor Follow-Up:

65% reported consistent follow-up from mentors, but few indicating a need for better monitoring.

Concept Illustration:

78% praised teachers for using examples and applications effectively in teaching.

Encouragement for Strengths:

Teachers encouraged strengths for 63%, fostering a supportive learning culture.

Quality Improvement Engagement:

Students rated engagement in quality improvement as moderate, with potential for higher involvement.

Student-Centric Methods:

Experiential learning methods were widely used, about 70% finding them effective.

Extracurricular Encouragement:

65% appreciated encouragement for extracurricular participation, promoting holistic development.

Skill Development Initiatives:

Around 70 % students praised initiatives for employability and life skills, indicating institutional efforts.

ICT Tools Usage:

45% noted wide use of ICT tools, though some teachers could integrate them more consistently.

Overall Teaching Quality:

70% rated the teaching quality as good or better, with some scope for refinement

THANK YOU